



Our return policy:
To ensure you are a happy customer!

Need to return something?

We will take anything back if you are not completely satisfied, as long as it's within 30 days of when you got it.

If you opened it, we can give you store credit. If it's still brand spanking new, we will provide a full refund.

To make a return:

- 1) Email us and let us know that you want to return something. And just so we know, please let us know why you didn't love it. We need and love feedback!
- 2) We'll email you back and let you know where and how to mail it back to us.
- 3) Package up all original items and send them back.

Did a mistake happen?

If something arrives and it is defective, please email us and return the item. We'll do an inspection and provide you with either a full refund (including shipping) or a replacement item (your choice!). The reshipment of a replacement item is on us! Please retain any proof of postage for returns so that if the item gets lost in transit, you can show that you sent it back to us.

If we made a mistake, return shipping is on us.

Want to exchange?

Currently we don't do exchanges, but we'd be happy to return the item and you can place a different order at your convenience.

Shipping

If you're in Canada or the US, your item will be at your doorstep in 4 - 10 business days. International items will arrive in 4 - 6 weeks.

If you have any questions about our policy that we haven't answered, email us.

info@prettymodernproducts.com

Our Privacy Policy and Commitment to You.

We take your privacy SERIOUSLY and want to protect your information as much as you do.

What Information Do We Collect?

We only collect information that we need for your order. This includes your: billing address, shipping address, email address and credit card info.

We may also collect information on your IP address, browser type, and Refer URL data. We use this to prevent annoying hackers, help us know what web browsers people are using, and find out where our visitors are coming from so that we can improve our marketing. Normal stuff for an online business.

How Is My Information Used?

Your information is only used to fill your order. We do not sell or redistribute your information to ANYONE.

Security and Storage

Only your order data billing, shipping, and order contents data is stored on our server. This information is encrypted using a Secure Sockets Layer before it is transmitted over a web server. We do not store your Credit Card data.

Cookies and Browser Information

Cookies are small files that hang out on your computer and allow us to recognize you on your next visit or store your shopping cart contents. We use them only to track this information.

**Thanks for shopping and supporting Pretty Modern Products,
Brett and Amanda.**